

	TITLE: <p style="text-align: center;"><b>ZEVAC Quality Policy</b></p>	DOCUMENT NUMBER: <p style="text-align: center;"><b>1201.0</b></p>
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## ZEVAC Quality Policy

At **ZEVAC**, we are dedicated to delivering safe, reliable, and high-performance solutions that consistently meet customer requirements and comply with all applicable statutory and regulatory standards.

Our Quality Management System (QMS) is designed to support our organizational objectives and is guided by the following core principles:

### 1. **Standardization**

We implement consistent, documented processes across all functions to ensure repeatable quality, compliance, and operational efficiency. Standardization reduces variation, supports effective training, and enables scalable growth while maintaining high performance and reliability.

### 2. **Root Cause Resolution**

We utilize structured problem-solving methods to accurately identify and address issues at their root cause, ensuring that corrective and preventive actions are effective and sustainable.

### 3. **Records Keeping**

We maintain accurate, complete, and accessible records to demonstrate conformity, enable traceability, and support continual improvement.

### 4. **Rigorous Testing**

We adhere to rigorous testing protocols to validate the quality of our products and services, ensuring they meet defined specifications and consistently exceed customer expectations.

### 5. **Diverse Perspectives**

We foster collaboration and value diverse viewpoints to enhance decision-making, risk management, and innovation.

### 6. **Continuous Improvement**

We are committed to ongoing improvement of our products, processes, and organizational performance through regular evaluation, feedback, and innovation.

### 7. **Best Practice Sharing**

We actively share lessons learned, best practices, and insights throughout the organization to promote efficiency, learning, and excellence.



## 8. Performance

We design and manufacture equipment that performs reliably in real-world conditions. We continually monitor Factory Acceptance Tests (FAT), field data, and customer feedback to validate that our solutions deliver consistent, measurable results in safety, efficiency, and environmental impact.

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## ZEVAC's 8 Quality Principles



## Our Commitment to Quality

**ZEVAC's** leadership ensures this policy is effectively communicated, understood, and implemented throughout the organization. We dedicate the necessary resources, training, and support to empower our employees in maintaining and enhancing our QMS. This policy is reviewed periodically to ensure it remains relevant and aligned with our strategic objectives.